

# **MASH SMS Terms & Conditions**

**Last Updated: 12/30/24**

## **1. Introduction**

By opting in to receive SMS messages from MASH, you agree to these Terms & Conditions. MASH provides SMS updates and notifications related to rent assistance and other services.

## **2. Program Description**

MASH's SMS program provides updates, reminders, and important information regarding rent assistance applications and services.

## **3. Opt-In**

By providing your mobile number, you consent to receive recurring SMS messages from MASH. Message frequency may vary. Message & data rates may apply.

## **4. Opt-Out**

To stop receiving SMS messages, reply STOP to any message. You will receive a confirmation message, and no further messages will be sent to your mobile number.

## **5. Help**

For help or more information, reply HELP to any message or contact us at:

- **Email:** office@mashsoberhousing.org
- **Phone:** 781-472-2624

## **6. Privacy**

We respect your privacy. Your opt-in data and consent will not be shared with any third parties. For more information, please review our Privacy Policy at [MASH](#).

## **7. Cost**

Message and data rates may apply. Check with your mobile carrier for details.

## **8. Supported Carriers**

Our SMS service is compatible with most major carriers, including AT&T, Verizon, T-Mobile, and Sprint. However, we are not responsible for any delays in receiving messages.

## **9. Limitation of Liability**

MASH is not responsible for any delays or failures in the receipt of any SMS messages. Delivery is subject to effective transmission from your network operator.

## **10. Changes to Terms**

We may update these Terms & Conditions from time to time. We will notify you of any changes by posting the new terms on our website. You are advised to review these terms periodically for any changes.

## **11. Contact Information**

If you have any questions about these Terms & Conditions, please contact us at:

- **Email:** office@mashsoberhousing.org
- **Phone:** 781-472-2624