

Privacy Policy

Last Updated: 12/30/2025

1. Introduction

Welcome to MASH's Privacy Policy. This policy applies to all visitors, users, and others who access our services. By using our services, you agree to the collection and use of information in accordance with this policy.

2. Data Collection

We collect the following types of personal data:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Application Information:** Details provided during the rent assistance application process, including financial and employment information.
- **Usage Data:** Information on how you interact with our website and services.

3. Purpose of Data Collection

We collect your data to:

- Process and manage your rent assistance application.
- Communicate with you regarding your application and our services.
- Improve our services and website functionality.

4. Data Usage

Your personal data is used for:

- Verifying your identity and eligibility for rent assistance.
- Providing support and responding to inquiries.
- Sending updates and important information about our grants.

5. Data Sharing

We do not share your opt-in data and consent with any third parties. Your information is kept confidential and used solely for the purposes outlined in this policy.

6. Data Security

We implement appropriate security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction.

7. User Rights

You have the right to:

- Access and update your personal information.
- Request the deletion of your data.
- Opt out of receiving communications from us.

8. Contact Information

If you have any questions or concerns about this privacy policy, please contact us at:

- **Email:** office@mashsoberhousing.org
- **Phone:** 781-472-2624
- **Address:** 5 Edgell Rd, Framingham, MA 01701

9. Changes to This Policy

We may update our privacy policy from time to time. We will notify you of any changes by posting the new policy on our website. You are advised to review this policy periodically for any changes.